



## HPV Vaccine Quality Improvement Study Quarterly Data & Feedback Report

<b>Practice ID:</b>	21		
<b>Baseline Period:</b>	Mar 2017-Feb 2018	<b>Date of Data Pull:</b>	5/5/2020
<b>MOC Project Periods:</b>	Mar 2018-Feb 2019	<b>Data through:</b>	2020 Week 8

This Data and Feedback Report complements the weekly run chart data reports you receive from VHealth.

In this report, we present your data in the form of control charts, which allow us to apply some statistical rules to determine whether or not movements in the data over time represent real shifts in the outcome measures, rather than just random variation.

We have included a written summary interpreting each measure for you -- what we see, what it could mean, and recommended actions for your consideration.

## Data Summary & Feedback

Report Period: Dec 2019 - Feb 2020

1st MOC Project Change Options: A – Bundling Adolescent Vaccines, B – Patient Education Materials

2nd MOC Project Change Options: C - Provider Prompts and D - Reminders for 2nd/3rd Doses

Summary Measure #1: 1+ Dose (Initiation) Among entire active patient population		
What we see	What it could mean	Recommended actions
<p>Baseline through Y2Q3 are lower than US and TN percentages for the 13-17 age group. Y2Q4 is slightly higher than the TN rate. <i>Note: both the TN and US rates for 2018 are higher than the 2017 rates.</i></p> <p>For ages 11-17, there is a 25.5 percentage point increase from baseline to end of Y2Q4. For ages 13-17, an increase of 29.8 percentage points.</p>	<p>While your rates are lower than the US, you've made significant <u>improvements</u> from your baseline and continue to make small gains.</p> <p>This is significant improvement from baseline in dose initiation percentages. Your efforts are having a positive impact.</p>	<p>Continue to include data review as a standing agenda item in meetings. As necessary, remind providers and staff of the adopted workflows to continue your improvement trend.</p> <p>Continue to monitor over time to hold your gains and continue to improve.</p>
Summary Measure #2: All Doses (Complete) Among entire active patient population		
What we see	What it could mean	Recommended actions
<p>Baseline and all quarters are lower than TN and US percentages for the 13-17 age group. <i>Note: both the TN and US rates for 2018 are higher than the 2017 rates.</i></p> <p>For ages 11-17, there is a 23.8 percentage point increase from baseline to end of Y2Q4. For ages 13-17, an increase of 24.5 percentage points.</p>	<p>While your rates are lower than TN and the US, you've made significant <u>improvements</u> from your baseline rate and continue to make gains.</p> <p>This is significant improvement in dose completion percentages. Your efforts are having a positive impact.</p>	<p>Share the data and acknowledge the improvement with your providers and staff. Continue to include data review as a standing agenda item in meetings. As necessary, remind providers and staff of the adopted workflows to continue your improvement trend.</p> <p>Continue to monitor over time to hold your gains and continue to improve.</p>
Weekly Measure #1: HPV Dose Due (Well)		
<i>WELL visits with patients up-to-date for HPV vaccine (% of visits with HPV due, ages 11-17)</i>		
What we see	What it could mean	Recommended actions
<p>Baseline mean (average): 36% of patients who were due received an HPV vaccine dose during well visits. The mean remains the same through February 2020.</p>	<p>Integrating patient education materials and reminders to parents for follow up doses due is not having an impact on this measure.</p>	<p>Review use of bundling and patient education materials to determine if any adjustments are needed. Review communication strategies for hesitant parents.</p>
Weekly Measure #2: HPV Dose Due (Non-Well)		
<i>NON-WELL visits with patients up-to-date for HPV vaccine (% of visits with HPV due, ages 11-17)</i>		
What we see	What it could mean	Recommended actions

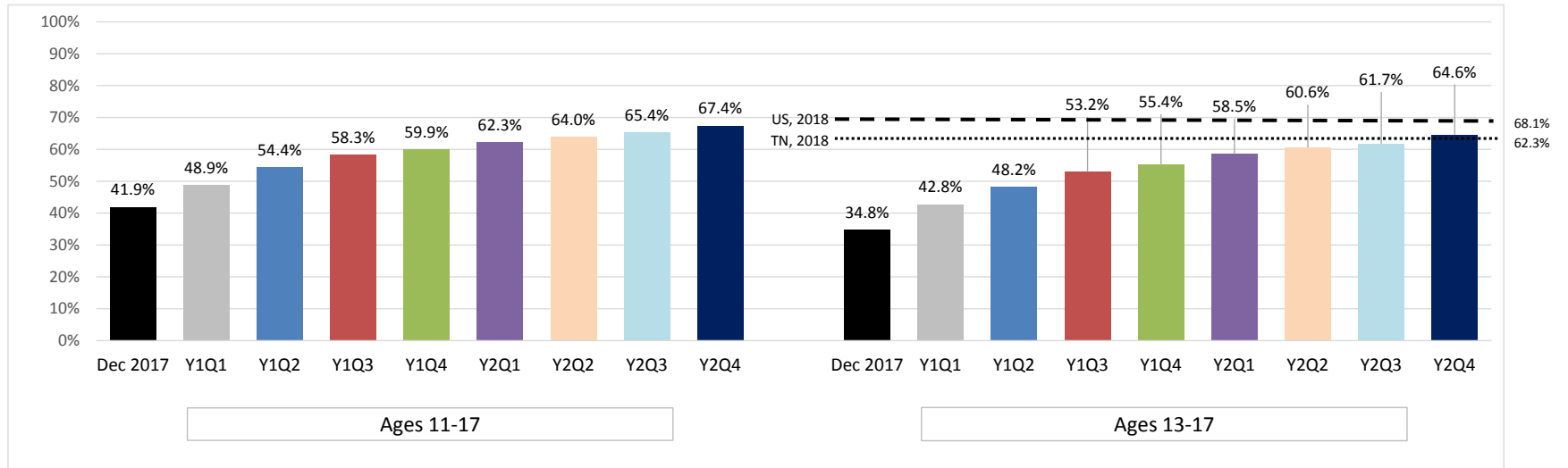
## Data Summary & Feedback

Report Period: Dec 2019 - Feb 2020

Baseline mean (average) is 2%. The mean remains the same through February 2020.	Your practice did not choose this as one of your change options, so this is to be expected.	Consider offering the HPV vaccine during non-well visits on a regular basis as an option for providing greater coverage.
<b>Weekly Measure #3: HPV Dose Due (All)</b>		
<i>ALL visits with patients up-to-date for HPV vaccine (% of visits with HPV due, ages 11-17)</i>		
<b>What we see</b>	<b>What it could mean</b>	<b>Recommended actions</b>
The mean (average) was 10% and dropped to 7% in January 2019. The mean remains at 7% through February 2020.	This measure is a combination of Weekly Measures #1 and #2. There is a common seasonal effect during the summer months which is reflected in this measure.	Continue to monitor over time.
<b>Weekly Measure #4: HPV Recommend-Well</b>		
<i>WELL visits with documented provider recommendation (given or refused) (% of visits with HPV due, ages 11-17)</i>		
<b>What we see</b>	<b>What it could mean</b>	<b>Recommended actions</b>
This measure shows provider recommendation in well visits, counted as vaccines given plus vaccines refused (if documented). The pattern and data are almost identical to Measure #1.	Providers are not documenting refusals during well visits using the codes provided or, if documenting, we may need to adjust how VHealth pulls your documented refusals.	Discuss with your team where and how they are documenting refusals for well visits. Review "dummy refusal codes." If needed, submit a technical assistance ticket to VHealth to determine if they are capturing documented refusals.
<b>Weekly Measure #5: HPV Recommend-All</b>		
<i>ALL visits with documented provider recommendation (given or refused) (% of visits with HPV due, ages 11-17)</i>		
<b>What we see</b>	<b>What it could mean</b>	<b>Recommended actions</b>
This measure shows provider recommendation in ALL visits, counted as vaccines given plus vaccines refused (if documented). The pattern and data are similar to Measure #3, although the mean increases again in July 2019 to 12%.	Providers documented some refusals starting in July 2019 during non-well visits using the codes provided.	Discuss with your team where and how they are documenting refusals for well and non-well visits. Review "dummy refusal codes." If needed, submit a technical assistance ticket to VHealth to determine if they are capturing documented refusals.
<b>Weekly Measure #6: Bundle Adol Vax</b>		
<i>Visits for ages 11-12 year-olds in which HPV &amp; meningococcal vaccines are bundled with Tdap, when due (% of visits, ages 11-12)</i>		
<b>What we see</b>	<b>What it could mean</b>	<b>Recommended actions</b>
The mean (average) of 63% dropped to 47% in February 2019 and remains at 47% through February 2020.	Implementation of vaccine communication strategies, bundling adolescent vaccines, and patient education materials has not had an effect on this measure.	Discuss obstacles to bundling for all 11-12 year old visits and identify ways to minimize or eliminate them. Review vaccine communication strategies and use of patient education materials, including hesitant parent materials.

### Summary Measure: 1+ Dose (Initiation)

Note: US and TN data were updated for 2018

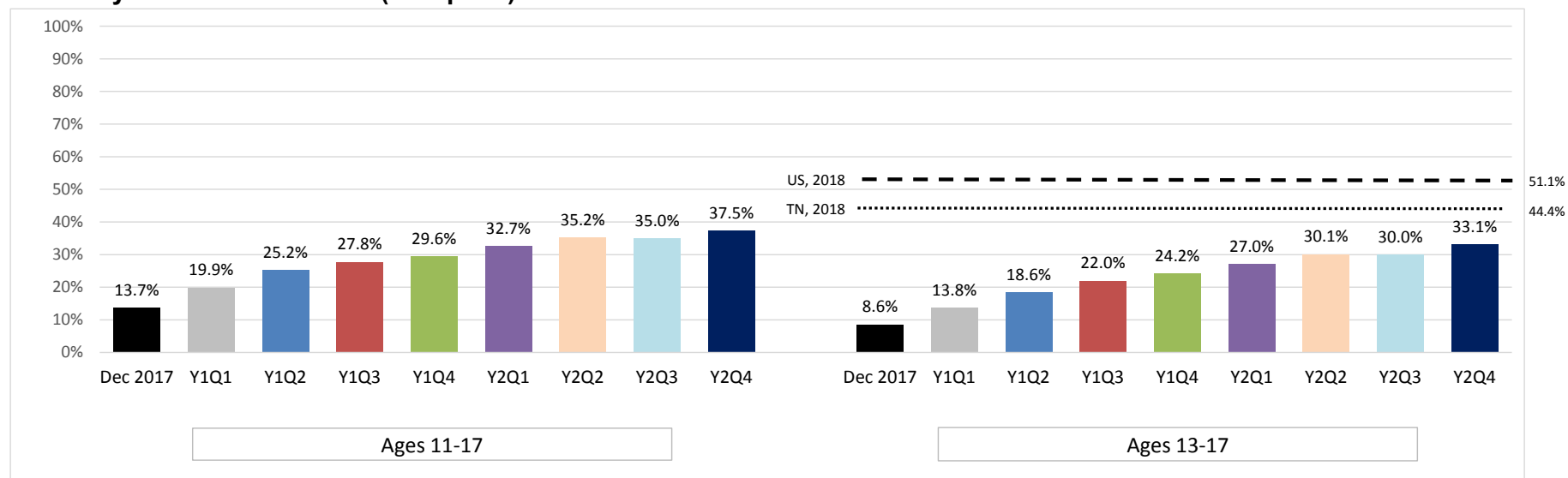


Notes: Rates are for males and females combined.  
Practice rates calculated on all active patients (at least one visit in past three years), ages 11-17 or ages 13-17, as indicated.

	Baseline			First MOC Project						Second MOC Project						Maintenance Period											
	Dec 2017			Y1Q1			Y1Q2			Y1Q3			Y1Q4			Y2Q1			Y2Q2			Y2Q3			Y2Q4		
	#	Total	%	#	Total	%	#	Total	%	#	Total	%	#	Total	%	#	Total	%	#	Total	%	#	Total	%	#	Total	%
<b>Ages 11-17</b>	674	1608	42%	793	1622	49%	880	1617	54%	940	1612	58%	985	1644	60%	1027	1649	62%	1072	1676	64%	1076	1645	65%	1105	1639	67%
<b>Ages 13-17</b>	392	1126	35%	482	1126	43%	543	1126	48%	596	1121	53%	629	1136	55%	678	1158	59%	716	1181	61%	719	1165	62%	759	1175	65%
																328	1157		371	1188				365			

## Summary Measure: All Doses (Complete)

Note: US and TN data were updated for 2018



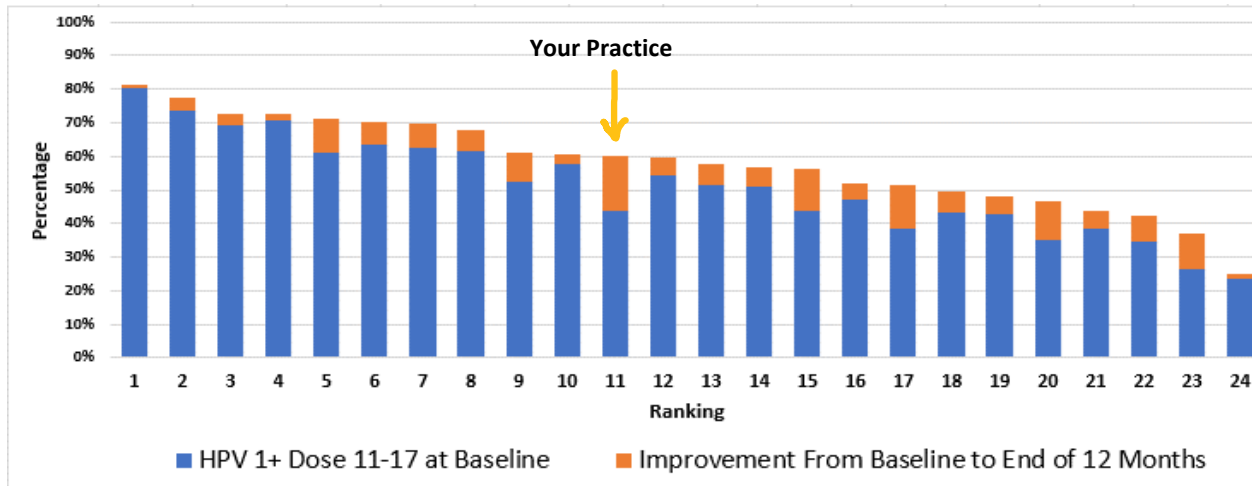
Notes: Rates are for males and females combined.

Practice rates calculated on all active patients (at least one visit in past three years), ages 11-17 or ages 13-17, as indicated.

	Baseline			First MOC Project						Second MOC Project						Maintenance Period											
	Dec 2017			Y1Q1			Y1Q2			Y1Q3			Y1Q4			Y2Q1			Y2Q2			Y2Q3			Y2Q4		
	#	Total	%	#	Total	%	#	Total	%	#	Total	%	#	Total	%	#	Total	%	#	Total	%	#	Total	%	#	Total	%
<b>Ages 11-17</b>	220	1608	14%	323	1622	20%	408	1617	25%	448	1612	28%	486	1644	30%	539	1649	33%	590	1676	35%	576	1645	35%	614	1639	37%
<b>Ages 13-17</b>	97	1126	9%	155	1126	14%	209	1126	19%	247	1121	22%	275	1136	24%	313	1158	27%	356	1181	30%	350	1165	30%	389	1175	33%

**Measure:** HPV 1+ Dose 11-17 yo

**Description:** Ranking of HPV vaccine initiation of all active patients ages 11-17 (%) among study sites



Your practice ranked **11th** in **initiating** the HPV vaccine series among patients ages 11-17.

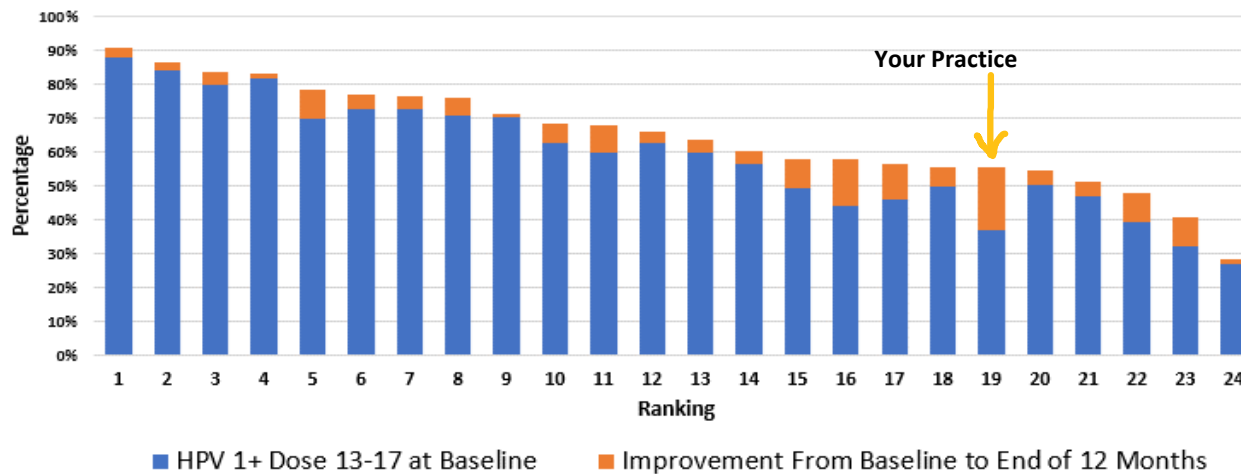
**Baseline:** 44.0% (Feb 2018).

**End of 12 months:** 60.1% (Feb 2019).

**Improvement:** 16.1 percentage point increase in 12 months.

**Measure:** HPV 1+ Dose 13-17 yo

**Description:** Ranking of HPV vaccine initiation of all active patients ages 13-17 (%) among study sites



Your practice ranked **19th** in **initiating** the HPV vaccine series among patients ages 13-17.

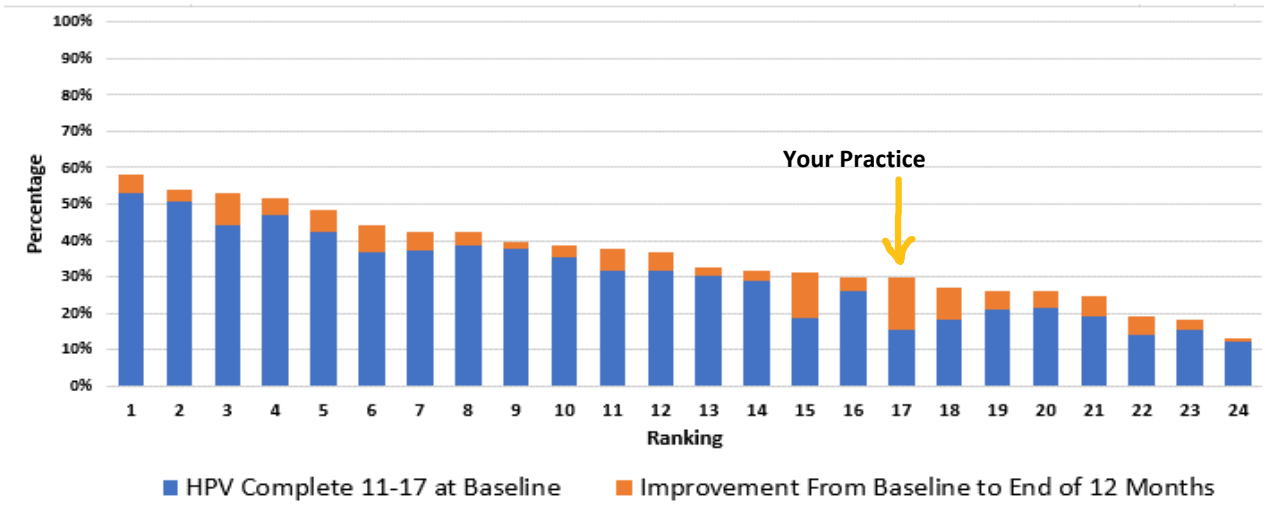
**Baseline:** 37.1% (Feb 2018).

**End of 12 months:** 55.4% (Feb 2019).

**Improvement:** 18.3 percentage point increase in 12 months.

**Measure:** HPV Complete 11-17 yo

**Description:** Ranking of HPV vaccine completion of all active patients ages 11-17 (%) among study sites



Your practice ranked **17th** in **completing** the HPV vaccine series among patients ages 11-17.

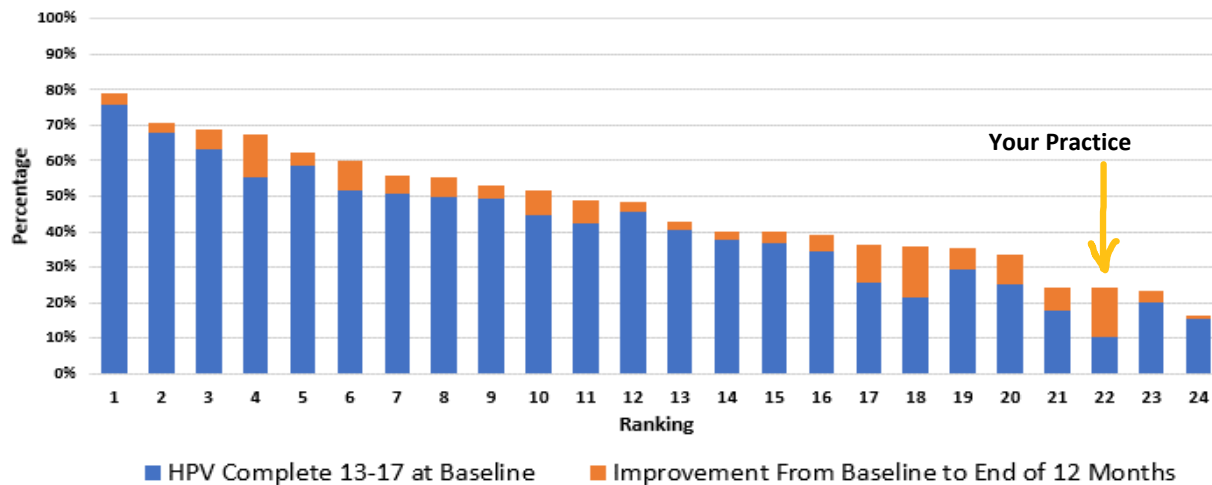
**Baseline:** 15.6% (Feb 2018).

**End of 12 months:** 29.6% (Feb 2019).

**Improvement:** 14.0 percentage point increase in 12 months.

**Measure:** HPV Complete 13-17 yo

**Description:** Ranking of HPV vaccine completion of all active patients ages 13-17 (%) among study sites



Your practice ranked **22nd** in **completing** the HPV vaccine series among patients ages 13-17.

**Baseline:** 10.1% (Feb 2018).

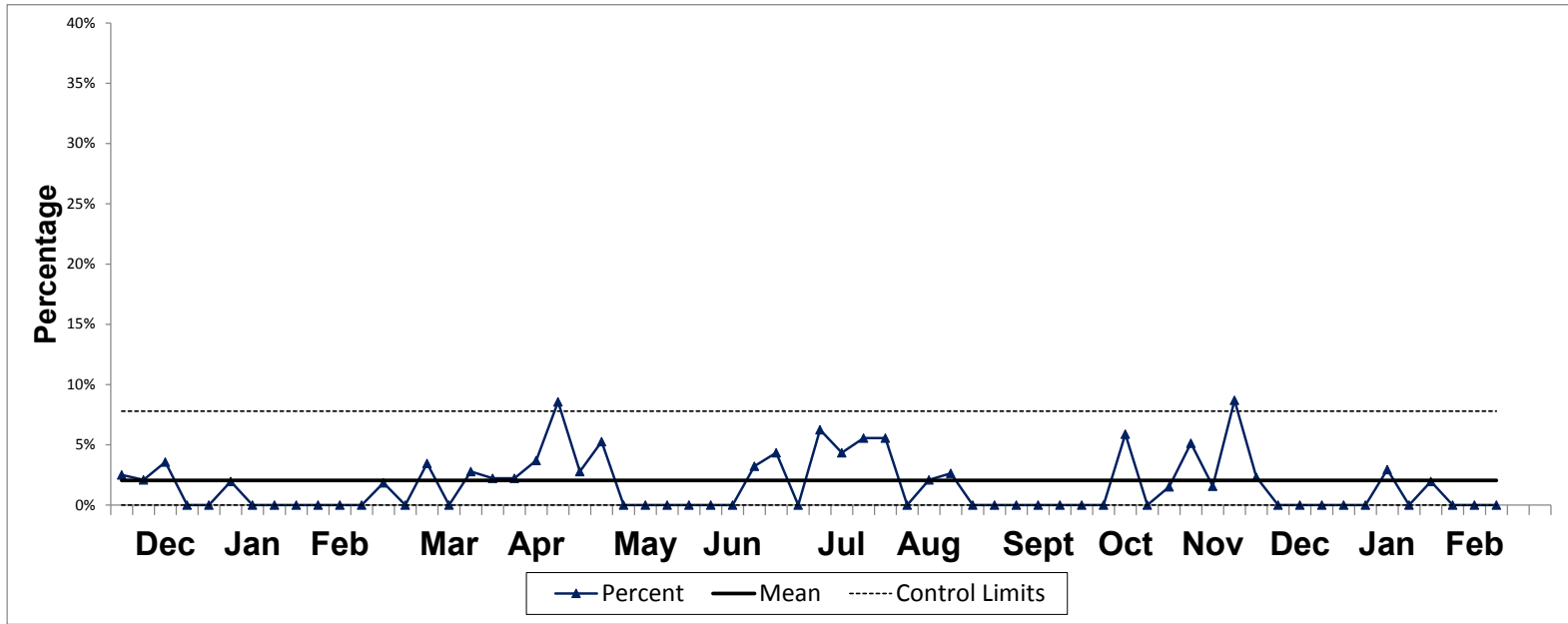
**End of 12 months:** 24.2% (Feb 2019).

**Improvement:** 14.1 percentage point increase in 12 months.





**Weekly Measure #:** 2  
**Name:** HPV Dose (Non-Well)  
**Description:** NON-WELL clinic visits with patients up-to-date for HPV vaccine (% of visits with HPV due, ages 11-17)



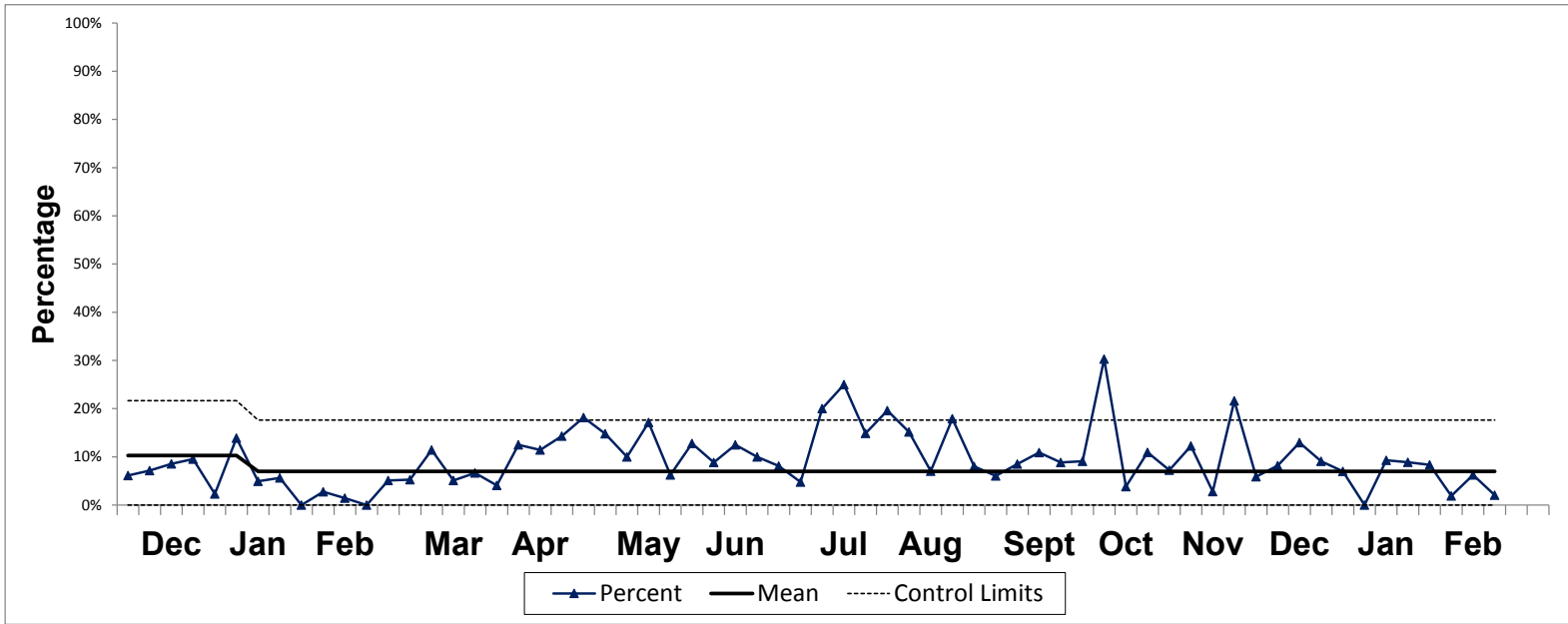
	Jan			Feb				Mar					Apr				May				Jun						
<b>2017</b>	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26
	Complete	2	1	3	1	2	1	1	1	2	1	1	4	0	0	1	4	0	1	0	1	2	0	1	0	0	0
	Total	53	73	62	71	91	117	74	69	64	67	55	72	70	72	56	82	49	63	76	53	44	28	33	42	28	29
	Percent	4%	1%	5%	1%	2%	1%	1%	1%	3%	1%	2%	6%	0%	0%	2%	5%	0%	2%	0%	2%	5%	0%	3%	0%	0%	0%
<b>2018</b>	Complete	0	0	0	1	2	3	4	1	2	2	1	0	2	2	0	2	2	1	1	0	0	0	0	1	0	0
	Total	47	49	36	54	63	91	97	63	61	55	46	47	39	54	77	54	61	47	45	34	31	24	44	37	19	25
	Percent	0%	0%	0%	2%	3%	3%	4%	2%	3%	4%	2%	0%	5%	4%	0%	4%	3%	2%	0%	0%	0%	0%	0%	3%	0%	0%
<b>2019</b>	Complete	0	1	0	0	0	0	0	0	1	0	1	0	1	1	1	1	3	1	1	0	0	0	0	0	0	1
	Total	39	51	71	62	51	66	62	53	54	45	29	52	36	45	45	27	35	36	19	24	25	23	28	22	25	31
	Percent	0%	2%	0%	0%	0%	0%	0%	0%	2%	0%	3%	0%	3%	2%	2%	4%	9%	3%	5%	0%	0%	0%	0%	0%	0%	3%
<b>2020</b>	Complete	0	0	1	0	1	0	0	0																		
	Total	29	37	34	32	51	48	37	41																		
	Percent	0%	0%	3%	0%	2%	0%	0%	0%																		

	Jul	Aug	Sep	Oct	Nov	Dec																					
<b>2017</b>	Week	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52
	Complete	0	0	0	5	1	1	1	0	1	2	2	1	2	0	2	1	0	1	1	1	2	0	3	1	1	0
	Total	34	28	39	40	44	53	65	69	68	41	64	62	68	39	40	40	51	60	64	51	40	65	55	70	59	45
	Percent	0%	0%	0%	13%	2%	2%	2%	0%	1%	5%	3%	2%	3%	0%	5%	3%	0%	2%	2%	2%	5%	0%	5%	1%	2%	0%
<b>2018</b>	Complete	0	4	0	1	0	0	0	0	1	0	0	0	0	1	2	1	0	1	0	0	0	1	1	1	1	0
	Total	20	32	26	41	40	47	65	54	44	44	42	37	48	47	40	40	33	43	56	44	16	51	40	48	28	13
	Percent	0%	13%	0%	2%	0%	0%	0%	0%	2%	0%	0%	0%	0%	2%	5%	3%	0%	2%	0%	0%	0%	2%	3%	2%	4%	0%
<b>2019</b>	Complete	1	0	2	1	1	2	0	1	1	0	0	0	0	0	0	0	2	0	1	2	1	2	1	0	0	0
	Total	23	25	32	23	18	36	43	48	38	31	44	35	35	25	30	14	34	46	66	39	64	23	43	43	37	43
	Percent	4%	0%	6%	4%	6%	6%	0%	2%	3%	0%	0%	0%	0%	0%	0%	0%	6%	0%	2%	5%	2%	9%	2%	0%	0%	0%

Weekly Measure #: 3

Name: HPV Dose Due (All)

Description: ALL visits with patients up-to-date for HPV vaccine (% of visits with HPV due, ages 11-17)



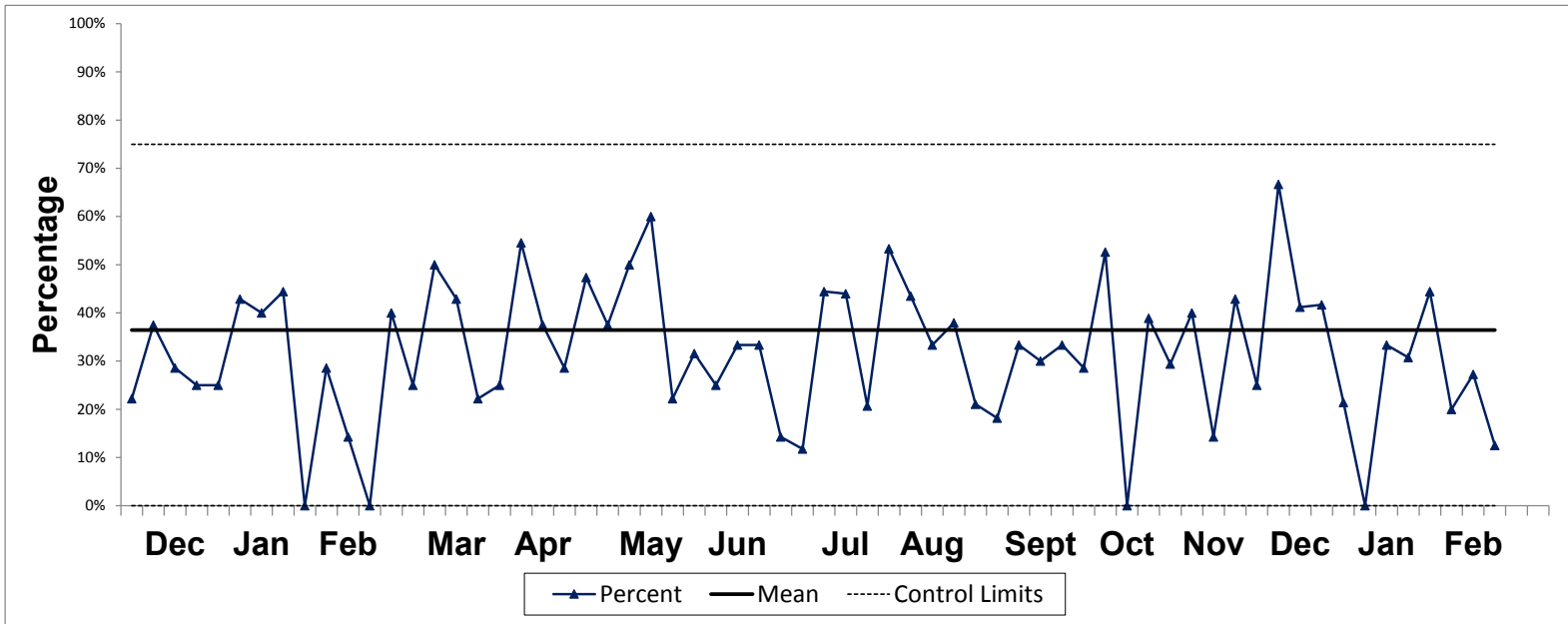
	Jan			Feb				Mar					Apr				May				Jun						
<b>2017</b>	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26
	Complete	2	2	5	4	7	4	6	3	2	3	6	4	3	3	6	4	3	4	6	4	10	1	7	5	3	7
	Total	54	75	72	81	99	122	89	75	70	76	65	76	76	79	65	88	56	70	91	66	63	40	58	60	49	47
	Percent	4%	3%	7%	5%	7%	3%	7%	4%	3%	4%	9%	5%	4%	4%	9%	5%	7%	6%	7%	6%	16%	3%	12%	8%	6%	15%
<b>2018</b>	Complete	4	2	3	4	5	6	5	6	6	6	8	5	8	10	4	9	9	3	7	5	8	12	9	3	7	6
	Total	54	59	45	64	73	100	103	80	70	67	65	61	53	71	87	70	73	57	64	53	51	52	74	52	34	44
	Percent	7%	3%	7%	6%	7%	6%	5%	8%	9%	9%	12%	8%	15%	14%	5%	13%	12%	5%	11%	9%	16%	23%	12%	6%	21%	14%
<b>2019</b>	Complete	1	10	4	4	0	2	1	0	3	3	4	3	3	2	7	4	7	10	4	3	6	2	6	3	5	4
	Total	43	72	81	71	57	73	69	57	59	57	35	59	45	49	56	35	49	55	27	30	35	32	47	34	40	40
	Percent	2%	14%	5%	6%	0%	3%	1%	0%	5%	5%	11%	5%	7%	4%	13%	11%	14%	18%	15%	10%	17%	6%	13%	9%	13%	10%
<b>2020</b>	Complete	3	0	4	4	5	1	3	1																		
	Total	43	40	43	45	60	53	48	49																		
	Percent	7%	0%	9%	9%	8%	2%	6%	2%																		

	Jul	Aug	Sep	Oct	Nov	Dec																					
<b>2017</b>	Week	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52
	Complete	7	10	14	23	18	9	9	5	10	8	10	8	2	6	15	5	3	7	5	3	9	4	7	5	4	2
	Total	50	48	75	92	81	71	82	88	87	53	84	80	72	55	64	54	58	79	77	58	50	76	63	77	68	52
	Percent	14%	21%	19%	25%	22%	13%	11%	6%	11%	15%	12%	10%	3%	11%	23%	9%	5%	9%	6%	5%	18%	5%	11%	6%	6%	4%
<b>2018</b>	Complete	4	17	14	25	18	1	9	9	10	1	4	4	7	7	11	7	8	1	2	5	4	6	3	4	3	2
	Total	34	69	74	92	80	64	87	73	69	56	54	52	62	63	56	56	46	49	62	55	23	68	49	56	35	21
	Percent	12%	25%	19%	27%	23%	2%	10%	12%	14%	2%	7%	8%	11%	11%	20%	13%	17%	2%	3%	9%	17%	9%	6%	7%	9%	10%
<b>2019</b>	Complete	3	2	10	12	7	10	10	4	12	4	4	4	6	3	4	10	2	7	6	6	2	8	3	4	7	5
	Total	37	42	50	48	47	51	66	57	67	50	66	47	55	34	44	33	52	64	83	49	71	37	51	49	54	55
	Percent	8%	5%	20%	25%	15%	20%	15%	7%	18%	8%	6%	9%	11%	9%	9%	30%	4%	11%	7%	12%	3%	22%	6%	8%	13%	9%

Weekly Measure #: 4

Name: HPV Recommend-Well

Description: WELL visits with documented provider recommendation (given or refused) (% of visits with HPV due, ages 11-17)



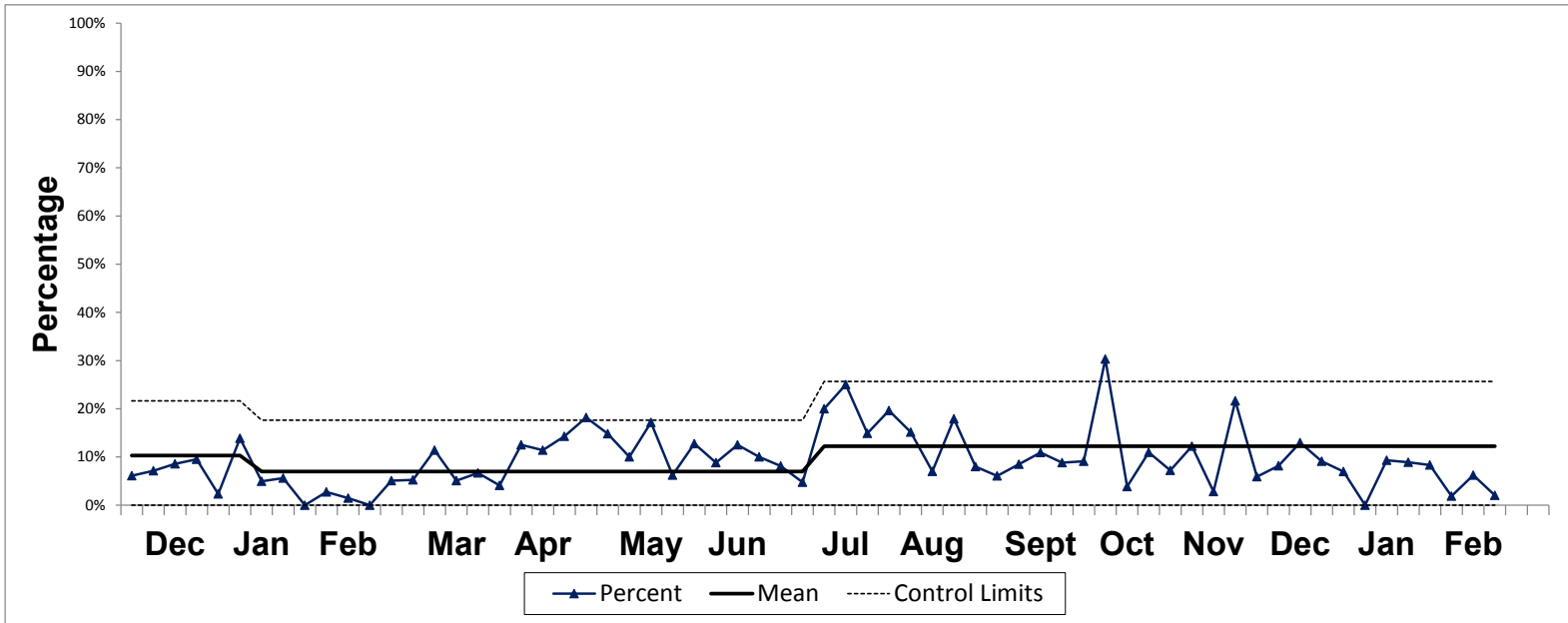
	Jan			Feb				Mar					Apr				May				Jun						
<b>2017</b>	Week	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26
	Complete	0	1	2	3	5	3	5	2	0	2	5	0	3	3	5	0	3	3	6	3	8	1	6	5	3	7
	Total	1	2	10	10	8	5	15	6	6	9	10	4	6	7	9	6	7	7	15	13	19	12	25	18	21	18
	Percent	0%	50%	20%	30%	63%	60%	33%	33%	0%	22%	50%	0%	50%	43%	56%	0%	43%	40%	23%	42%	8%	24%	28%	14%	39%	
<b>2018</b>	Complete	4	2	3	3	3	3	1	5	4	4	7	5	6	8	4	7	7	2	6	5	8	12	9	2	7	6
	Total	7	10	9	10	10	9	6	17	9	12	19	14	14	17	10	16	12	10	19	19	20	28	30	15	15	19
	Percent	57%	20%	33%	30%	30%	33%	17%	29%	44%	33%	37%	36%	43%	47%	40%	44%	58%	20%	32%	26%	40%	43%	30%	13%	47%	32%
<b>2019</b>	Complete	1	9	4	4	0	2	1	0	2	3	3	3	2	1	6	3	4	9	3	3	6	2	6	3	5	3
	Total	4	21	10	9	6	7	7	4	5	12	6	7	9	4	11	8	14	19	8	6	10	9	19	12	15	9
	Percent	25%	43%	40%	44%	0%	29%	14%	0%	40%	25%	50%	43%	22%	25%	55%	38%	29%	47%	38%	50%	60%	22%	32%	25%	33%	33%
<b>2020</b>	Complete	3	0	3	4	4	1	3	1																		
	Total	14	3	9	13	9	5	11	8																		
	Percent	21%	0%	33%	31%	44%	20%	27%	13%																		

	Jul	Aug	Sep	Oct	Nov	Dec																					
<b>2017</b>	Week	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52
	Complete	7	10	14	18	17	8	8	5	9	6	8	7	0	6	13	4	3	6	4	2	7	4	4	4	3	2
	Total	16	20	36	52	37	18	17	19	19	12	20	18	4	16	24	14	7	19	13	7	10	11	8	7	9	7
	Percent	44%	50%	39%	35%	46%	44%	47%	26%	47%	50%	40%	39%	0%	38%	54%	29%	43%	32%	31%	29%	70%	36%	50%	57%	33%	29%
<b>2018</b>	Complete	4	13	14	24	18	1	9	9	1	4	4	7	6	9	6	8	0	2	5	4	5	2	3	2	2	
	Total	14	37	48	51	40	17	22	19	25	12	12	15	14	16	16	16	13	6	6	11	7	17	9	8	7	8
	Percent	29%	35%	29%	47%	45%	6%	41%	47%	36%	8%	33%	27%	50%	38%	56%	38%	62%	0%	33%	45%	57%	29%	22%	38%	29%	25%
<b>2019</b>	Complete	2	2	8	11	6	8	10	3	11	4	4	4	6	3	4	10	0	7	5	4	1	6	2	4	7	5
	Total	14	17	18	25	25	15	23	9	29	19	22	12	20	9	14	19	18	18	17	10	7	14	8	6	17	12
	Percent	14%	12%	44%	44%	21%	53%	43%	33%	38%	21%	18%	33%	30%	33%	29%	53%	0%	39%	29%	40%	14%	43%	25%	67%	41%	42%

Weekly Measure #: 5

Name: HPV Recommend-All

Description: ALL visits with documented provider recommendation (given or refused) (% of visits with HPV due, ages 11-17)



		Jan		Feb				Mar				Apr				May				Jun							
Week		1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26
2017	Complete	2	2	5	4	7	4	6	3	2	3	6	4	3	3	6	4	3	4	6	4	10	1	7	5	3	7
	Total	54	75	72	81	99	122	89	75	70	76	65	76	76	79	65	88	56	70	91	66	63	40	58	60	49	47
	Percent	4%	3%	7%	5%	7%	3%	7%	4%	3%	4%	9%	5%	4%	4%	9%	5%	5%	6%	7%	6%	16%	3%	12%	8%	6%	15%
2018	Complete	4	2	3	4	5	6	5	6	6	6	8	5	8	10	4	9	9	3	7	5	8	12	9	3	7	6
	Total	54	59	45	64	73	100	103	80	70	67	65	61	53	71	87	70	73	57	64	53	51	52	74	52	34	44
	Percent	7%	3%	7%	6%	7%	6%	5%	8%	9%	9%	12%	8%	15%	14%	5%	13%	12%	5%	11%	9%	16%	23%	12%	6%	21%	14%
2019	Complete	1	10	4	4	0	2	1	0	3	3	4	3	3	2	7	4	7	10	4	3	6	2	6	3	5	4
	Total	43	72	81	71	57	73	69	57	59	57	35	59	45	49	56	35	49	55	27	30	35	32	47	34	40	40
	Percent	2%	14%	5%	6%	0%	3%	1%	0%	5%	5%	11%	5%	7%	4%	13%	11%	14%	18%	15%	10%	17%	6%	13%	9%	13%	10%
2020	Complete	3	0	4	4	5	1	3	1																		
	Total	43	40	43	45	60	53	48	49																		
	Percent	7%	0%	9%	9%	8%	2%	6%	2%																		

		Jul				Aug				Sep				Oct				Nov				Dec					
Week		27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52
2017	Complete	7	10	14	23	18	9	9	5	10	8	10	8	2	6	15	5	3	7	5	3	9	4	7	5	4	2
	Total	50	48	75	92	81	71	82	88	87	53	84	80	72	55	64	54	58	79	77	58	50	76	63	77	68	52
	Percent	14%	21%	19%	25%	22%	13%	11%	6%	11%	15%	12%	10%	3%	11%	23%	9%	5%	9%	6%	5%	18%	5%	11%	6%	6%	4%
2018	Complete	4	17	14	25	18	1	9	9	10	1	4	4	7	7	11	7	8	1	2	5	4	6	3	4	3	2
	Total	34	69	74	92	80	64	87	73	69	56	54	52	62	63	56	56	46	49	62	55	23	68	49	56	35	21
	Percent	12%	25%	19%	27%	23%	2%	10%	12%	14%	2%	7%	8%	11%	11%	20%	13%	17%	2%	3%	9%	17%	9%	6%	7%	9%	10%
2019	Complete	3	2	10	12	7	10	10	4	12	4	4	4	6	3	4	10	2	7	6	6	2	8	3	4	7	5
	Total	37	42	50	48	47	51	66	57	67	50	66	47	55	34	44	33	52	64	83	49	71	37	51	49	54	55
	Percent	8%	5%	20%	25%	15%	20%	15%	7%	18%	8%	6%	9%	11%	9%	9%	30%	4%	11%	7%	12%	3%	22%	6%	8%	13%	9%

